

DATA FOR **PROGRESS**

From May 10 to 14, 2024, Data for Progress conducted a survey of 1,268 U.S. likely voters nationally using web panel respondents. The sample was weighted to be representative of likely voters by age, gender, education, race, geography, and voting history. The survey was conducted in English. The margin of error is ± 3 percentage points.

The following are defined as 2024 swing states: Arizona, Georgia, Michigan, Nevada, North Carolina, Pennsylvania, and Wisconsin.

NB: subgroups with a n-size less than 50 (<50) are not shown on these cross-tabs. We choose not to display N<50 subgroups because the sample is too small to have statistical significance. We did, however, take samples of these subgroups for representational and weighting purposes to accurately reflect the electorate makeup. Some values may not add up to 100 due to rounding.

N=1,268 unless otherwise specified.

[1] The Transportation Department announced a new rule requiring airlines to pay quick, **automatic refunds** to passengers in the following cases:

- Canceled or significantly changed flights that are delayed more than 3 hours domestically or 6 hours internationally
- Significantly delayed baggage return, that is not delivered within 12 hours of a domestic flight, or within 15 to 30 hours of an international flight arriving
- If extra services that a customer paid for, such as Wi-Fi, seat selection, or inflight entertainment, were not included

Do you support or oppose this rule?

Response	Topline	Democrat	Independent / Third party	Republican	Female	Male	Under 45	45+	No College	College	Asian	Black or African American	White	Latino	2024 Swing State
Strongly support	50	60	50	41	50	51	44	54	50	51	56	49	50	52	50
Somewhat support	34	28	32	39	32	36	36	32	32	36	34	30	36	27	35
Somewhat oppose	6	4	8	7	6	6	9	5	7	6	4	10	5	8	7
Strongly oppose	3	3	3	3	3	3	5	2	4	2	2	5	3	5	3
Don't know	7	5	6	9	9	5	6	8	8	5	4	5	6	7	5
SUPPORT (TOTAL)	84	88	82	80	82	87	80	86	82	87	90	79	86	79	85
OPPOSE (TOTAL)	9	7	11	10	9	9	14	7	11	8	6	15	8	13	10
SUPPORT (NET)	+75	+81	+71	+70	+73	+78	+66	+79	+71	+79	+84	+64	+78	+66	+75
Weighted N	1,268	453	348	467	676	592	415	853	817	451	50	138	903	158	249

[2] As you may know, the Transportation Department announced a new rule requiring airlines to pay quick **automatic refunds** to passengers in the cases of canceled or significantly changed flights, significantly delayed baggage return, or if extra paid services were not included.

Some lawmakers are proposing a law that would **limit** these refunds so that they are **not automatic**, and would require passengers to submit a **written or electronic request** to receive them.

Which of these statements comes closest to your view of this, even if neither is exactly right?

Response	Topline	Democrat	Independent / Third party	Republican	Female	Male	Under 45	45+	No College	College	Asian	Black or African American	White	Latino	2024 Swing State
Airlines should provide refunds in these cases automatically.	76	81	78	71	78	74	70	79	76	77	84	74	76	71	79
Airlines should provide refunds in these cases only if a passenger requests it themselves.	18	16	14	23	16	20	25	15	18	19	11	17	18	25	16
Don't know	6	3	8	6	6	5	4	6	6	4	5	10	6	4	5
Weighted N	1,268	453	348	467	676	592	415	853	817	451	50	138	903	158	249